



I. Getting started:

- Please download the app “ezPulse by simplified io” from the App or Play Store.
 - [App Store \(Apple\)](#)
 - [Google Play Store \(Android\)](#)
- ezPulse has a web application <https://ezpulse.simplified.io/> for **managers/leaders/owners**.
 - The web application can be accessed on computer/laptop **using Safari/Chrome/Edge browsers. Firefox has limited functionality.**
 - You can use the web application to
 - **Set your center or employee level goals by location.**
 - **Select metrics for the organization.**
 - **Enable leaderboard.**

II. Login:

ezPulse doesn't require separate a username/password. You will be able to use your **Zenoti** username and password.

Mobile app:

- Enter your Zenoti username and password.
- For Account name, please enter your Zenoti Account Name. **For example, if your core Zenoti application is [demo.zenoti.com](#), then the account name is [demo.zenoti.com](#)**

Web app:

- Link: <https://ezpulse.simplified.io/>
- Enter your Zenoti username and password.
- For Account name, please enter your Zenoti Account Name. For example, if your core Zenoti application is **demo.zenoti.com**, then the account name is **demo.zenoti.com**

III. ezPulse Views

ezPulse has two views – Business View and Staff View.

- A business view is assigned to owners/managers/leaders. The business view enables users
 - To view metric data for the locations they have access to in Zenoti.
 - Set and track employee goals for these locations.
 - Set and view center level goals
 - View leaderboard of the staff.
- A staff view is assigned to the providers/staff.
 - View only their data for the metrics.
 - View and track their goals.
 - Access to the leaderboard, when enabled.
 - Staff members can get started by simply downloading the app and entering their Zenoti username/password.

IV. Five things to make the most of ezPulse.

As you onboard, the in-app product feature tour will guide you on the capabilities of ezPulse. Here are six things to make the most out of ezPulse for your organization.


Set-up

1. [Select metrics](#) which are relevant for your Organization from the collection of 20+ metrics. While the dashboard is pre-configured with a list of metrics, we

recommend reviewing your metrics before proceeding further. The metrics on the dashboard can be changed anytime. The **info icon** displays the definition of the metric and information on comparing data with Zenoti reports (v2).

2. Once the metrics are selected, invite your team. You can invite them using the invite users feature [in the app](#).

Engaging with your staff:

3. Provide direction by creating goals. Create  for employees/center for the week/month/quarter. You can create goals in less than a minute by using the [Copy from Spreadsheet Feature](#). Learn more [about how to use goals](#).

4. Leaderboards help create healthy competition among your employees. Recognize top performers on the leaderboard to drive better outcomes. Make it even more engaging by enabling a leaderboard across all your locations.

Staying connected:

5. Never miss an update by keeping your **notifications on**. All your notifications are accessible in-app as well.

FAQs & Support

[Product FAQs](#) can be accessed from the app and web application.

Our goal is for you to make the most of ezPulse & are available at ezpulse.support@simplified.io to answer any questions.